

## Pintail Privacy Policy - V 1.0

### Background

Pintail is registered as a company with limited liability in the Principality of Liechtenstein, and regulated by its 'Financial Market Authority'. Protecting your privacy is very important to us. This Policy is to inform you how Pintail collects and uses your personal information, in providing its online facilities and services to you (website, mobile application, call Centre, etc.).

### Why do we ask you to provide us with personal data?

Pintail may request that you provide personal data when offering services to you. This is necessary to help confirm your identity, both for regulatory purposes, as well as to protect your account, and provide a safe environment for the execution of monetary transactions. This personal data can include contact details or copies of identification documentation.

### Who processes your personal data?

With your consent, Pintail processes and stores personal information collected from you during your use of Pintail's services. To improve efficiency, some of our Services are provided by-, or require third parties. All of our partners are committed to apply the very same data privacy standards, as if they were Pintail.

### How do we use your personal data?

Pintail uses personal data to communicate with you and to manage-, deliver-, improve- and personalise its services. Pintail might also generate generic data out of any personal data we collect and use it for our own purposes.

### Sharing your personal data

We respect your privacy including your personal data. For this reason we do not share any of your personal data with any third party, except for the following reasons:

- If it is necessary to enforce the terms of a contract with you, or to protect the rights, property or safety of you or Pintail, or the services provided by us.
- To enable us to comply with the law, or to satisfy a legitimate government request, or an order of any court of competent jurisdiction, or any regulatory authority, or to defend Pintail or its subscribers (for example, in a lawsuit) if necessary.
- To allow us to co-operate with law enforcement agencies, to identify anyone who uses our service for illegal activities. We reserve the right to report to law enforcement agencies, any activities that we believe are unlawful, including exchanging information with other companies, organisations and agencies, for the purposes of fraud protection.

### **Storage, security and retention of your personal data**

Personal data that we collect is stored only on Pintail accessible infrastructure. We implement and maintain the highest levels of security to protect any information stored on our servers, and to comply with all applicable local Legislation and Regulations.

You should also be aware that the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of personal data transmitted via the internet, and we clearly point out, that the internet is beyond of our control.

Your passwords are stored on Pintail's servers in encrypted form and can neither be accessed, nor read by anyone at Pintail. It is your responsibility to remember-, and keep your password secure.

### **Notification in the event of a security breach**

In the very unlikely event of a breach affecting the security of personal data, we will notify you if you are directly-, or potentially affected. In such an event we will contact you via phone, email, SMS or publication on Pintail's website, as appropriate. Please note that we must reserve the right to delay notification, if we are requested to do so by law enforcement, or other authorities, or if giving notice immediately would increase the risk of harm to other end-users overall.

### **Contacting Pintail about privacy questions or concerns**

If you have any questions about this Privacy Policy, or the use of your personal data, please contact us by sending an email to 'info@pintail.net'.

You may receive the information that Pintail holds about you by submitting a written request to Pintail. Note that we may charge you an administrative fee to deal with any such request.

### **Privacy Policy changes**

Pintail may change-, or update this Privacy Policy at any time, by publishing the revised policy on its website. Any changes will become effective immediately upon being published, unless stated otherwise.

### **Cookies**

Our services use cookies to distinguish you from other users. This helps us to provide you with a personalised experience, and also allows us to improve our services. By accessing our website and/or using our services, you explicitly accept the usage of cookies.