

Pintail Privacy Policy - V 2.0

Background

Pintail is registered as a company with limited liability in the Principality of Liechtenstein, and regulated by its 'Financial Market Authority'. Protecting your privacy is very important to us. This Policy is to inform you how Pintail collects and uses your personal information, in providing its online facilities and services to you (website, mobile application, call Centre, etc.).

Why do we ask you to provide us with Personal Data?

Pintail may request that you provide personal data when offering services to you. This is necessary to help confirm your identity, both for regulatory purposes, as well as to protect your account, and provide a safe environment for the execution of monetary transactions. This personal data can include contact details or copies of identification documentation.

Who processes your Personal Data?

With your consent, Pintail processes and stores personal information collected from you during your use of Pintail's services. To improve efficiency, some of our Services are provided by-, or require third parties. All of our partners are committed to apply the very same data privacy standards, as if they were Pintail.

How do we use your Personal Data?

Pintail uses personal data to communicate with you and to manage-, deliver-, improve- and personalise its services. Pintail might also generate generic data out of any personal data we collect and use it for our own purposes.

Starting February 2019 the Pintail App contains a counting pixel. This is a small graph delivered with the download of the App. It allows Pintail to analyze downloads and subsequent registration behavior. Such user related data is stored by Pintail or its related service provider. It enables Pintail to optimize the download of the App and to improve future services provided to you.

Sharing your Personal Data

We respect your privacy including your personal data. We only share personal data with third parties for the following reasons:

- If it is necessary to enforce the terms of a contract with you, or to protect the rights, property or safety of you or Pintail, or the services provided by us.
- To enable us to comply with the law, or to satisfy a legitimate government request, or an order of any court of competent jurisdiction, or any regulatory authority, or to defend Pintail or its subscribers (for example, in a lawsuit) if necessary.
- To allow us to co-operate with law enforcement agencies, to identify anyone who uses our service for illegal activities. We reserve the right to report to law enforcement agencies, any activities that we believe are unlawful, including exchanging information with other companies, organisations and agencies, for the purposes of fraud protection.
- We use technologies (such as cookies), to customize content and advertising, to provide social media features and to analyze traffic to the Pintail App. We also share information about your use of our App with our trusted social media, contracted advertising and analytics partners.

Storage, Security and Retention of your Personal Data

Personal data that we collect is stored only on Pintail accessible infrastructure. We implement and maintain the highest levels of security to protect any information stored on our servers, and to comply with all applicable local Legislation and Regulations.

You should also be aware that the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of personal data transmitted via the internet, and we clearly point out, that the internet is beyond of our control.

Your passwords are stored on Pintail's servers in encrypted form and can neither be accessed nor read by anyone at Pintail. It is your responsibility to remember and keep your password secure.

Notification in the Event of a Security Breach

In the very unlikely event of a breach affecting the security of personal data, we will notify you if you are directly-, or potentially affected. In such an event we will contact you via phone, email, SMS or publication on Pintail's website, as appropriate. Please note that we must reserve the right to delay notification, if we are requested to do so by law enforcement, or other authorities, or if giving notice immediately would increase the risk of harm to other end-users overall.

Contacting Pintail about Privacy Questions or Concerns

If you have any questions about this Privacy Policy, or the use of your personal data, please contact us by sending an email to 'info@pintail.net'.

You may receive the information that Pintail holds about you by submitting a written request to Pintail. Note that we may charge you an administrative fee to deal with any such request.

Privacy Policy Changes

Pintail may change-, or update this Privacy Policy at any time, by publishing the revised policy on its website. Any changes will become effective immediately upon being published, unless stated otherwise.

Cookies

Our services use cookies to distinguish you from other users. This helps us to provide you with a personalized experience, and also allows us to improve our services. By accessing our website and/or using our services, you explicitly accept the usage of cookies.

Website

Our web servers automatically log every visit in a temporary log file. User-specific data (such as the IP address of the requesting computer, identification data of the browser used, the operating system of the requesting computer, the amount of data transferred, the name of the Internet Service Provider, the date and time of access) and technical data (such as the name and URL of the referring web page when the website was accessed via a link and, additionally, the search term if it was accessed via a search engine) are logged and analyzed anonymously.

First, this data is needed to enable the use of our content (connection set-up), and is also used for system-related purposes, such as technical administration and system security. As part of this, so-called cookies may be used (see above). We do not use your data for any other purposes, unless you have given your express consent to additional data processing when using certain services, or if we are legally bound to do so.

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A large, stylized bird in flight, rendered in a light purple color, positioned behind the main logo text.

pintail®